

**By: Paul Carter, Leader of the Council and
Robert Hardy, Director of Improvement and Engagement**

To: Cabinet 20th April 2009

Subject: Corporate Assessment Performance Improvement Plan

1. Summary

Attached at Appendix 1 is the final draft Performance Improvement Plan (PIP) in response to the comments and conclusions of the CPA Corporate Assessment report published in June 2008.

A draft version of the PIP was circulated for comment to the September meeting of the Corporate Policy Overview Committee for their consideration and was intended to be formally considered for adoption by the December meeting of County Council. However, due to other items needing to be considered on the December agenda, this was not possible. It is therefore presented to this meeting for approval.

2. Improvement Plan

This Improvement Plan sets out in summarised form the inspectors comments and the proposed response, including the means of monitoring future progress. In the majority of cases, the proposed actions and monitoring relate to existing commitments and processes so as to avoid additional bureaucracy solely for the purpose of responding to the report. Since the original circulation of the report in the Autumn of 2008, many of the actions are already underway, but there has been no formal adoption of the plan by KCC.

Most of the inspectors' comments reflect issues which KCC identified as requiring improvement and the PIP simply gives us means of tracking progress. Not all of the inspectors' comments and conclusions were considered to be valid and so do not feature as proposed actions in the PIP.

Fulfilling the requirements of the Performance Improvement Plan, particularly those around citizen engagement and partnership working, will put KCC in a strong position to perform well under the new Comprehensive Area Assessment arrangements and this plan has been drafted with that in mind.

3. Monitoring

Performance against the PIP will be formally monitored on a bi-annual basis, with a report to COG and Cabinet, beginning 6 months from its formal adoption. This first report will therefore be published in October 2009.

4. Recommendations

Members are asked to agree the contents of the draft Performance Improvement Plan and the timeframe for future monitoring.

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